

SOLDIERS' ANGELS

2019

ANNUAL
REPORT





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From Grassroots to Global Reach

What started with one mother has become a movement, as our mission has expanded from supporting deployed service members to a comprehensive circle of support from deployment to veterans and beyond. And after 16 years, we now support multiple generations of military families all over the world. One thing that hasn't changed is our belief that one person can make a difference in the life of service members and their loved ones.

"As a veteran and spouse of a service member who just returned from deployment, I want to say thank you. I received packages from Soldiers' Angels while I was deployed and my husband on his recent deployment. What you do is very special. I had no family or friends that supported me while I was deployed but I did have angels who touched my life and boosted my morale when I felt alone and needed comfort. Thank you all for everything you do."

— Candice





Dear Soldiers' Angels Supporters,

For those that may be reading this letter at or near the time this report was published, we are certain you can understand the incredible changes that have occurred since the time this Annual Report was put into motion. Currently, working from our homes amid an unprecedented global pandemic, we have even more appreciation for the incredible work that we achieved in 2019. We also have even more respect for the unwavering support we have garnered from our most committed volunteers, supporters, and donors.

If it were not for your support, we have no doubt the future outlook for this organization would be very different right about now.

However, because of the strong foundation that we have been laying brick-by-brick over the last several years, the resilience of Soldiers' Angels has now been put to the test and we are very proud to say that in the face of this incredible crisis, we are still here and we are still strong.

Our original focus for this letter was to talk about how 2019 was a year of "leveling out" after a long, uphill battle to return this organization to its former glory and then some. And, as you will see by the following report, we believe we achieved that in 2019— our numbers continued to increase, our support continued to grow, and our programs finally began to take a more solid form.

However, after everything we've experienced in just the first half of 2020, we know what's truly more important than leveling out— the ability to grow, expand, and adapt overnight in order to continue supporting those we set out to support.

Sadly, over the past months, we have seen hundreds of vital nonprofits close their doors indefinitely because they did not have the proper foundation to withstand such a trying time. They did not have the foresight to know that adaptations would need to be made in order to simply survive. It is truly an unfortunate situation of survival of the fittest.

Thankfully, with your continued support, we have made the necessary adaptations in order to continue our current support, adapt existing support to match the needs of those we serve, and introduce new programs that will help propel the organization through the remainder of 2020 and beyond.

But that is all for next year's report! For now, please take a look at our 2019 accomplishments and the amazing things we were able to achieve with your support.

Please, stay safe, stay healthy, and stay positive. We will all get through this together.

Thank you,



Amy Palmer

Amy Palmer, President & CEO



Rick Moore

Rick Moore, Chair, Board of Directors



ABOUT US

Our Mission

To provide aid, comfort, and resources to the military, veterans, and their families.

Our Vision

To ensure military, wounded military, veterans, and their families have access to needed community resources and support. With the help of our Angel volunteers, we are able to achieve our ongoing vision:

*May No Soldier Go Unloved,
May No Soldier Walk Alone,
May No Soldier Be Forgotten,
Until They All Come Home.™*

Our Values

Compassion, Dedication, Effectiveness, Efficiency, Collaborative, Credibility and Responsiveness.

About Us

The choice to serve is one of sacrifice. It means complete commitment to something larger than one's self, selflessly bearing the responsibility for the security of everything we hold dear in the United States. Soldiers' Angels' purpose is to honor that.

Our global network of volunteers — representing all 50 states and 12 countries abroad — work tirelessly to ensure that those who serve or have served are supported, uplifted, and remembered through a variety of support programs.

Soldiers' Angels is proudly one of the highest rated non-profits in the country, recognized by multiple independent agencies for its financial efficiency and transparency.

"Good evening! First let me start by saying THANK YOU so much for your generous support of Bulldog Soldiers through sending incredible care packages! At a relatively remote and austere outpost such as ours, these packages go a LONG way. We have no access to a PX or shoppette, so there is always a huge spike in morale when mail comes in with all of your care packages!"
— Chaplain Schmitz



SOLDIERS' ANGELS 2019 PROGRAM IMPACT



Provided over
\$173.6 Million
in aid to
military & veteran families
since 2003



Provided support to over
538,355
service members, veterans, wounded heroes & their families
in 2019 alone



Sent over
907,935
care packages to
combat deployed service members
over the last 16 years



Angel volunteers support our nation's veterans through a variety of events, programs and opportunities, such as:



Visiting
veteran patients
in VA Hospitals
across the country



Hosting **luncheons, dinners, & activities**
for veterans



Supporting **Stand Downs**
for
homeless veterans



Distributing **comfort items**, such as socks & blankets, to hospitalized veterans



12 virtual teams of **Angel volunteers** made up of individuals from **around the world**

Deployed Support Teams

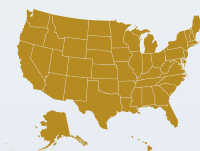
- * Angel Bakers
- * Cards Plus
- * Chaplain Support
- * Deployed Adoptions
- * Ladies of Liberty
- * Letter Writing
- * Special Operations Forces

Family Support Teams

- * Adopt-A-Family
- * Living Legends
- * Baby Brigade
- * Sewing & Crafting
- * Women of Valor



170,109
Angel Volunteer Hours
Largest volunteer network of any charity of its kind in the country since 2003



Angel volunteers are the heart of the organization and represent all **50 states** as well as **12 different countries**

2019 IMPACT BY THE NUMBERS



24,911
veterans provided with
food assistance



240
deployed chaplains
supported



211,728
letters mailed
to deployed



801
female military
caregivers supported



28,335
care packages
sent to deployed



908
families adopted for
the holidays including
2,511 children



1,161
baby shower boxes
for expectant spouses of
deployed and expectant
active duty females



55,927
veteran patients
visited in VA Hospitals
and given items bedside



WITH THE HELP OF OUR MANY
CORPORATE PARTNERS

180,920
bags of coffee from
Books-A-Million

118,320
Moose Munch Bars from
Harry & David

488,484
boxes of cookies from
Girl Scout Councils

921,520
bags of popcorn from
Trail's End

With the help of our supporters,
OUR COLLECTION CAMPAIGNS
collected and redistributed over
\$25,998,472
worth of items

INCLUDING:
75,899
socks during
WARM FEET FOR WARRIORS
101,072 lbs
of extra Halloween candy during
TREATS FOR TROOPS
and
27,110
STUFFED HOLIDAY STOCKINGS

97%

*Based on the 2019 Audit Report

Efficiency Rating and one of the
highest rated nonprofits

in the country for the past six years



BACKPACK DONATIONS IN AFGHANISTAN

Our troops overseas aren't just there maintaining our security and protecting our nation's interests; they're an extension as representatives of America's values. For many, our troops are the first or only Americans citizens of other countries may ever meet.

So when we were contacted by a deployed service member to see if we could help to gather school supplies for a school in Afghanistan, we were honored to help out.

Children in Afghanistan often have little access to education, with girls affected in particular. In fact, some estimates project that as many as two-thirds of Afghan girls do not attend school. To make matters worse, in this particular instance, children could only attend if they provided their own supplies.

Even though the request fell outside our usual area of support, we knew we could help out. More importantly, we were helping support a deployed service member, and a great cause. To help out, Angels gathered backpacks stuffed with pencils, crayons, paper, rulers, notebooks and more; everything a child would need to attend school.

All told, hundreds of boxes were donated, giving a new generation of children a chance at an education, and showing local communities how our military can help change lives for the better.



We're always in support of raising a glass to toast our troops. And if every sip helps support them? Even better.

Our annual Hops for Heroes event is a unique, nationwide series of events that brings together brewers and craft beer lovers, service members and veterans, all in celebration of suds, and in support of our men and women in uniform.

Different craft breweries all over the country set aside their time, expertise and facilities to all brew the same beer: Homefront IPA, an American-style India Pale Ale with fresh orange zest and aged on maple baseball bats. Each brew is unique, though, depending on the minerals in local waters among other things, so each batch tastes a bit like its own little corner of America!



HOPS FOR HEROES: BREWING UP SOMETHING SPECIAL FOR SOLDIERS' ANGELS

Each brewery held an event between Memorial Day and the 4th of July to tap their batch of Homefront, with 100% of their net sales going to support Soldiers' Angels. This year's participants were:

- Center of the Universe Brewing, Ashland, VA
- Rochester Mills Beer Co., Auburn Hills, MI
- Broken Plow Brewery, Greeley, CO
- Ellipsis Brewing, Orlando, FL
- 21st Amendment Brewery, San Francisco, CA
- Bridge and Tunnel Brewery, Queens, NY
- Alamo Beer, San Antonio, TX

To have so many different breweries from all across the country team up to brew the same beer for the same cause is truly remarkable, and a testament to how universally supported our cause is. We are humbled to work with such well-respected breweries, and we raise our glasses to them.



OUR WORK

OUR WORK | Beyond the Battlefield

The service and sacrifice of an individual in the military is not limited to the time of their deployment. That's why Soldiers' Angels focuses its support to four distinct areas: deployed service members, wounded heroes, military families, and veterans of all eras. Each area of focus consists of unique programs serving the specific needs of that population.

This model results in a wide variety and large volume of volunteer opportunities, including many that are completely virtual. This means they can be done without leaving home, making volunteerism available to a global population who may not normally be able to volunteer for any number of reasons.

Soldiers' Angels also has an incredible variety of "boots-on-the-ground" volunteer opportunities that appeal to an entirely different population, including roles for active-duty service members and veterans who are looking for the opportunity to give back to their brothers and sisters in arms.

DEPLOYED SUPPORT | May No Soldier Go Unloved

When a soldier is thousands of miles from home, often in dangerous, high-stress regions, any and every reminder that they are appreciated by those back home is a welcomed one. The hard truth is that there are some service members who don't receive any support from family or friends while they are deployed.

The goal of the Soldiers' Angels Deployed Support Program is to ensure that 'No Soldier Goes Unloved' while they are away serving our country. Volunteers write letters, send care packages, make homemade baked goods, and more, providing a crucial lifeline to deployed service members. Our Angels become their support system, often forming lifelong friendships. We even have a team of specially vetted veteran Angels who support Special Operations Forces Units stationed in some of the world's most remote, hostile locations.

Our service men and women put themselves in harm's way for our freedom and security. This is our way of saying, "Stay Strong. Stay Safe. And Thank You."



"I'm from a military family that goes back to the American Revolution. I wanted to do something for our men and women in uniform and thankfully, I found Soldiers' Angels online. I joined the Letter Writing Team and writing those letters made me feel like I was contributing. One soldier wrote back and told me how much my letter meant to him and that he had shared it with friends. And that makes it crystal clear: it's not about how I feel, it's about how the military men and women I write to feel. Soldiers' Angels, through their different teams and projects, make that happen. God bless us, everyone!"
 — MaryEllen

OUR WORK

WOUNDED SUPPORT | May No Soldier Walk Alone

We know firsthand that for many service members, the fight doesn't end when they leave the battlefield. For those who have sacrificed even more for their country, we started the Soldiers' Angels Wounded Support Program.

This program is on the ground in Germany at Landstuhl Regional Medical Center (LRMC), the main treatment facility for any service member medevaced from the Middle East. While combat related injuries have declined since the early 2000's and public attention has lessened, tens of thousands of service members are still in the region, and many service members with grave wounds or illnesses are transported through the facility.

Soldiers' Angels maintains an active team at LRMC to ensure 'No Soldier Walks Alone' through the doors of the hospital, or on the road to recovery. The team provides blankets, clothing, comfort items and more to help the service members through their recovery. In addition, the Soldiers' Angels Valor IT program provides adaptive, voice-controlled laptops and other necessary technology to post-9/11 service members and veterans recovering from hand wounds and other severe injuries.

VETERAN SUPPORT | May No Soldier Be Forgotten

After 9/11, thousands of nonprofits were created across the country to support service members and veterans of the conflicts in Iraq and Afghanistan. Soldiers' Angels is one of the few military and veteran nonprofits in the country that was created after 9/11 but that support veterans of all eras.

While we support and admire the work of our fellow charities, from the beginning we have believed that service is not a sacrifice unique to any generation or geography, but a common thread that unites all those who served. As such, it is our mission to ensure 'No Soldier Be Forgotten.'

The Soldiers' Angels Veteran Support Program's activities include visiting patients in VA Hospitals, providing support to homeless veterans, and providing food assistance to low-income and at-risk veterans. The program reaches veterans who may not be receiving the support they need through other government-funded programs, extending its reach through VA sites as well as operating six Veteran Mobile Food Distribution events around the country.

FAMILY SUPPORT | Until They All Come Home

In many cases, the burden of service isn't just carried by those in uniform, but by their families as well. In many ways, they too have committed their lives to the military, and some of life's most joyful moments—anniversaries, Christmas mornings, the birth of a new child—can also be some of the loneliest. For many, tight budgets can mean added stress while their loved one is away, adding financial worry to lonely days.

The Soldiers' Angels Family Support Program focuses on helping families through the many challenges they may face before, during, and after deployment, offering a network of support to the families of those who serve.



"I don't know how to truly express how much this means to me, I appreciate this from the bottom of my heart. I want to thank God for all you have done, this is a blessing for me. It would of taken me a long time to save up and purchase the items Soldiers' Angels provided me. The bedding and the dishes really helped me with the apartment. You all put the icing on the cake! Please thank everyone that was involved."
 —Terry, USMC, Veteran

Holidays are a time when deployed service members can feel farthest from home. At the same time, they're one of the best times to remind them of how much they're appreciated back here in the States, and surprise them by letting them experience the festive fun. Especially with one of the most fun (and spookiest) holidays: Halloween.

So, when we were contacted by a chaplain asking if we could bring a bit of the Halloween spirit to his unit deployed in the Middle East, we jumped at the chance to deliver. Our Angels pulled together everything that was needed for a proper Halloween party, including costumes, decorations, a photo booth backdrop and special seasonal treats created by our Angel Bakers. And yes, of course, a ton of candy.

The party was a spook-tacular success, complete with games, monster movies, a costume contest, and plenty of cheer to keep our service men and women in good spirits on the most haunted evening of the year.

The Halloween fun wasn't limited to just one party. As part of our ongoing Treats for Troops campaign, we once again partnered with businesses to collect excess Halloween candy to be sent to deployed troops and veterans within the VA hospital system. In total, a whopping 101,072 pounds were collected! Learn about more of our ongoing campaigns on page 16.



"Thank you for reminding me that I was one of those troops that received Halloween candy in Afghanistan from Soldiers' Angels. It was weird because I don't like sweets, I shared the box with everyone else...they were all younger than I and I could see how happy they were to have the candy. I sent a letter to the office that was on 410 across from BAMC and they put me on their mailing list. I told them I had a team of 'kids' assigned to my unit. So a couple of weeks later I got a box for each one, some letters and some stuff for the two women assigned to me. They were all happy and you all made our day. A few months later I got injured and sent to Germany, without clothes because my uniform had been cut off. You guys got me some clothes and a blanket that I still keep. Thank you I'll never forget what you all did for us and me."
 — Edgar

CAMPAIGNS

Our Annual Campaigns provide opportunities for individuals and businesses to support our troops and veterans.



Valentines for Veterans

As part of our mission to ensure no soldier goes unloved, we put out the request every January for Valentine's Day cards to send to our troops and veterans. Though "love" is not often emphasized when people talk about supporting our troops, the truth is that many serve for that very reason; for love of those back home, our country, and the freedoms we hold dear. This is one small way of sending that love back.

Cards Collected
2018: 3,512
2019: 3,751



Warm Feet for Warriors

When you live in your boots, having the right socks for the little time you get to take your boots off matters. No surprise, then, that socks are actually one of the most requested items from deployed troops around the world. In addition to shipping socks to deployed service members, we hand out socks to veterans in VA Hospitals, helping ensure a little extra warmth for those in long stays.

Socks Collected
2018: 14,111
2019: 75,899



Blanket Drive

Blankets may seem like a simple item—but the impact they have is huge! We have had veterans send us messages about how they received blankets from Soldiers' Angels when they were wounded and treated at Landstuhl Regional Medical Center in Germany or while they were staying in a stateside VA Hospital for extended treatment and they still cherish the blanket years later! This fact makes our Blanket Drive one of our favorite campaigns. Although it is typically on the smaller end in terms of items collected, we know that each blanket will have a tremendous impact!

Blankets Collected:
2018: 1,002
2019: 1,172



Treats for Troops

Although the dentist may disagree, we think a little something sweet is essential to military service. Our Treats for Troops program collects excess Halloween candy to brighten the day of our deployed men and women, and attracts tons of support from businesses and organizations.

Pounds of Candy Collected
2018: 92,150
2019: 101,072



Holiday Community Partners

One of the hardest times of deployment is the holidays, when a service member can feel even farther away from home, and miss their family the most. Our Holiday Community Partner program makes sure our deployed troops enjoy some cheer with holiday stockings stuffed to the brim with goodies. The stockings are also a fantastic way to share the spirit of the season with veterans in VA Hospitals who may not have the option to visit with family during the holidays.

Stockings Collected
2018: 16,884
2019: 27,110



Thank you for your support!

Each year, we are overwhelmed by the support our campaigns receive from our volunteers, supporters, and partnering organizations. 2019 was another record-breaking year thanks to folks like you.

"I was at the VA hospital for treatment when I was given a handmade lap blanket. It is not just the warmth from the blanket that meant so much but the fact that someone cared enough to make this gift of "warmth" for me. Thank you for this gift."
 — Mike

"I am a disabled Vietnam veteran and was at the ER at the West Roxbury VA hospital. While laying there I was visited by a young lady who gave me a stocking of goodies and thanked me for my service. I was overwhelmed with joy to be appreciated. Thanks to Soldiers' Angels this will be a day I will never forget."
 — Stephen

BOARD OF DIRECTORS

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Retired, Wells Fargo
San Antonio, Texas

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Attorney, Psychologist, and
Independent Mary Kay Sales Director
Alexandria, Virginia

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Vice President of Finance
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Department of Defense
San Antonio, Texas

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Chief Operating Officer
Farmers of North America
Franklin, Tennessee



CORPORATE PARTNERS

Automotive Training Institute
Attendees, vendors, and sponsors at ATI's SuperConference 2019 helped the consulting and training powerhouse raise \$51,000 to support Soldiers' Angels, and collected over 2,500 pairs of socks as part of our Warm Feet for Warriors Program.

The event, which is one of the premier automotive aftermarket conferences in the country, came to San Antonio this past May. ATI was eager to partner with Soldiers' Angels as part of their ongoing commitment to assisting local charities wherever they hold their conference. They weren't alone.

"ATI helps auto shop owners by improving their businesses to run more profitably," said Richard Meneg, President of ATI. "So, when they're given the opportunity to give back, they don't hesitate. They want to help – and do so generously every year."

The readiness of ATI and over 600 individuals at SuperConference 2019 to help out, speaks of their organizational values and charitable hearts, and we thank them.



Carlson and The Carlson Family Foundation
Carlson and The Carlson Family Foundation continued to go above and beyond for the military community in 2019. Through an incredibly generous grant, they helped support a number of different Soldiers' Angels programs, and in doing so touched the lives of many service members, veterans, and military families.

A great deal of the funding went towards the Veteran Support Program to help provide basic needs and hunger relief to our veterans that need it most. This included Veteran Mobile Food Distributions, Canteen Vouchers, Box Lunches, Hygiene Kits, and more. That was just the beginning.

Their generosity also supported expecting military spouses through the Soldiers' Angels Baby Brigade Team, and provided holiday support to military families through the Adopt-A-Family program. In addition, their funding helped us ship stuffed holiday stockings to deployed service members and veterans in VA Hospitals.

Carlson's travel management company, CWT actively participates in volunteer opportunities and collection drives— making blankets, collecting socks for Warm Feet for Warriors, collecting hygiene items, and more. Soldiers' Angels is also honored to have been made a part of their employee giving program! The number of ways they have found to support our mission is humbling.

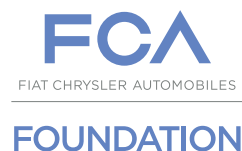


CARLSON FAMILY FOUNDATION



OUR SUPPORTERS

DIAMOND | Donations of \$100,000 or more in cash or budget-relieving in-kind per year



Atlanta Community Food Bank
Black Rifle Coffee Company
Books-A-Million, Inc.
Carlson and The Carlson Family Foundation
Counter Brands, LLC
FCA Foundation
Food Bank of the Rockies
Girl Scouts in the Heart of Pennsylvania
Girl Scouts of Central Texas
Girl Scouts of Eastern Iowa and Western Illinois
Girl Scouts of Greater Atlanta

Girl Scouts of Greater Chicago and NW Indiana
Girl Scouts of Gulf Coast Florida
Girl Scouts of Kentuckiana
Girl Scouts of San Diego
Girl Scouts of San Jacinto Council
Girl Scouts of South Carolina — Mountains to Midlands, Inc.
Girl Scouts of Southeastern Michigan
Gleaners Community Food Bank of Southeastern Michigan
Grunt Style, LLC

Harry & David
Low Country Food Bank
Phyllis Jo Baunach
San Antonio Food Bank
Second Harvest Food Bank of Central Florida
The Kraft Heinz Company
Tommy John Wear
Trail's End Popcorn

PLATINUM | Donations of \$50,000 or more in cash or budget-relieving in-kind per year

Automotive Training Institute
Girl Scouts of Historic Georgia
Girl Scouts of North Central Alabama

Girl Scouts of Southeast Florida
GPM Investments
KARHL Holdings, LLC

Perspecta
We Build Databases

GOLD | Donations of \$25,000 or more in cash or budget-relieving in-kind per year

Arthur M. Blank Family Foundation
Bake Me a Wish
Bank of America and The Bank of America Charitable Foundation
Cornerstone Christian Academy
Girl Scouts Eastern WA and N Idaho
Girl Scouts of Central Illinois
Hotchkiss Insurance

Lockheed Martin Space Systems Company
Pape-Dawson Engineers Charitable Foundation
Paylocity
Penn National Gaming, Inc.
Safeway Foundation
Service King Paint & Body, LLC
State Farm Mutual Automobile Insurance Co.
The Bermen T. Chang Trust

The Clorox Company
The Sargent Family Fund
T-Mobile (North & South Florida)
USAA
Verizon
Vosges Haut-Chocolate

SILVER | Donations of \$10,000 or more in cash or budget-relieving in-kind per year

626
Affliction Holdings, LLC
American Legion Auxiliary, Unit 383
Atlanta Swim Academy
Barbara Unruh
Barclay US
Beinhauer Family Funeral Homes
Best Corporate Events, LLC
Bill Baker
Blankets For Soldiers
Bristol-Myers Squibb
C. Scott & Dorothy E. Watkins Charitable Foundation
Center of the Universe Brewing Co.
Chipotle Mexican Grill
Circa Destination Management
Clifford Lewis
Clifton Harada
Colorado Barricade
Cricket Wireless
Dan Klingberg
David and Mary Baras
Dell, Inc.
Denise D. Slovak Charitable Trust

Donald Hooper
Dorothy Hatfield
Eagle Riders
Eugene Pitcher
Fifth Generation, Inc. — Tito's Handmade Vodka
Girl Scouts of Greater Iowa
Girl Scouts of Tropical Florida
Helen W. Bell Charitable Foundation
Hewlett Packard Enterprise
Janet Gordon
Joel Traylor
Kennedy DMC Austin
Kent Warhol
Laura Horn
Lou Midgett
Marshall Wace North America LP
Mary Laffey
Michael Johnson
Michael Likins
MicroFocus
Mildred Peale
Nancy Peyton
Notre Dame Club of Gettysburg
O. Patricia Berrettoni

Others First
Pattie Ochs
Pete's Garage
Pull-A-Part
Rochester Mills Production Brewery, LLC
Sage Foundation
SLMD Skincare
Spillane & Reynolds Ortho
Spinnaker Consulting Group, LLC
Susan Goodson
Terry O'Malley
The Joel M. Brown IRA Beneficiary Trust
The Larry Brysch Family
The Mihaly Family Charitable Fund
The PM Group
Timothy McFadden
Town of Vail
Trane Company
TREA: The Enlisted Association
Valero Energy Foundation
Venturetainment
Wells Fargo Foundation
William and Sarah Nowlin
Wood Group

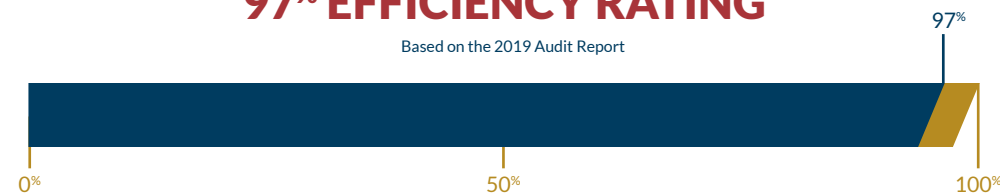
FINANCIAL KEY FIGURES

FUNDS PROVIDED FOR PROGRAM SERVICES

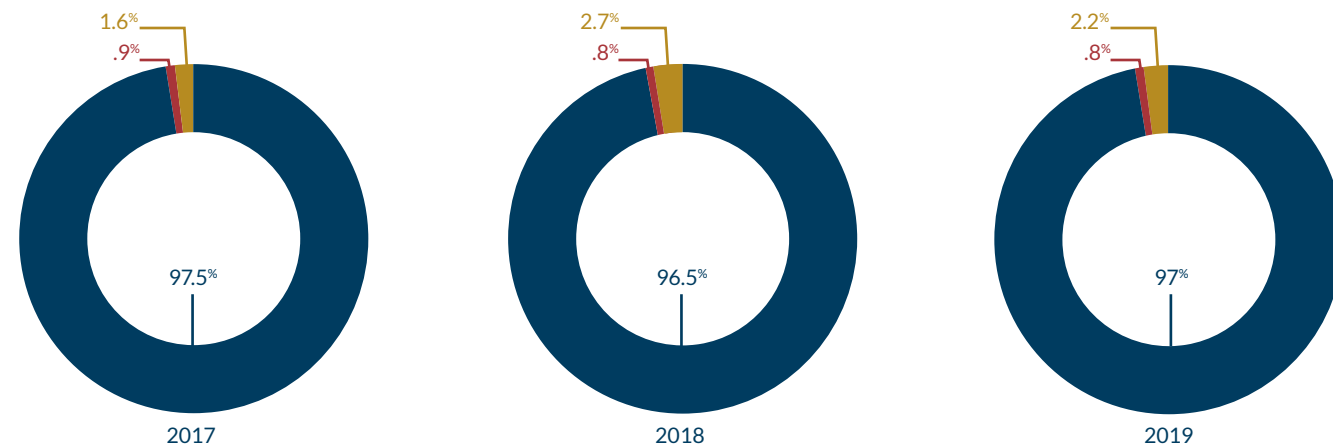
\$28,953,229

97% EFFICIENCY RATING

Based on the 2019 Audit Report



YEAR-TO-YEAR EXPENSE RATIO



■ Program Services ■ General and Administration ■ Fundraising

Ratios based on calculations from the Audit Reports for each corresponding year.

Mobile Food Distributions:

\$3,351,642

Deployed Support Programs:

\$7,142,157

Veteran Support Programs:

\$15,304,412

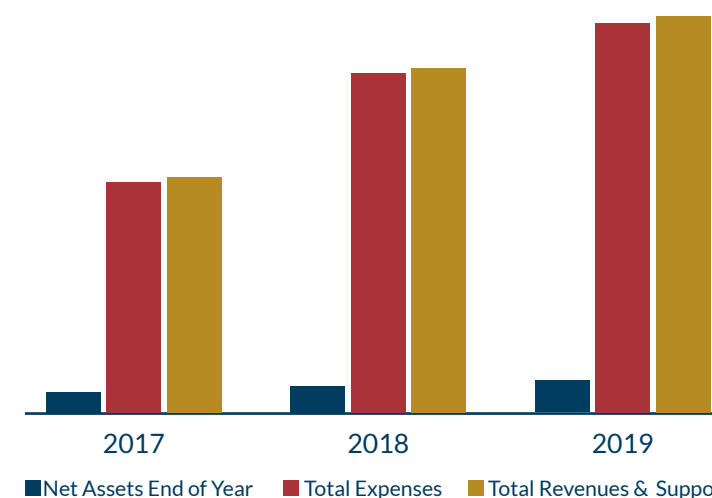
Other Military & Veteran Programs:

\$3,155,018

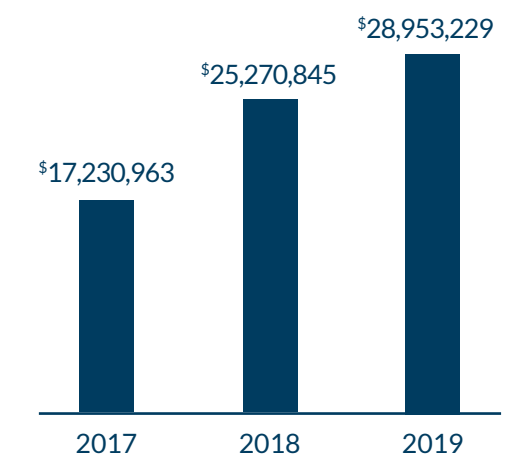
2019 IN NUMBERS

	UNRESTRICTED	RESTRICTED	TOTALS
Revenues & Support			
Program Contributions: In-Kind	\$26,173,456	—	\$26,173,456
Program Contributions	\$2,741,141	—	\$2,741,141
Fundraising: Auto Auctions	\$1,382,785	—	\$1,382,785
Fundraising: Third Party Events	\$32,904	—	\$32,904
Total Revenues & Support	\$30,330,286	—	\$30,330,286
Expenses			
Program Services	\$28,953,229	—	\$28,953,229
General & Administrative	\$266,892	—	\$266,892
Fundraising	\$661,133	—	\$661,133
Total Expenses	\$29,881,254	—	\$29,881,254
Income from Operations	\$449,032	—	\$449,032
Investments Earning, Net	\$21,903	—	\$21,903
Change in Net Assets	\$470,935	—	\$470,935
Net Assets			
Net Assets Released from Restrictions	—	—	—
Net Assets, Beginning of the Year	\$1,996,954	—	\$1,996,954
Net Assets, End of Year	\$2,467,889	—	\$2,467,889

FINANCIAL GROWTH BY YEAR



PROGRAM GROWTH BY YEAR



Soldiers' Angels serves thousands of veterans in VA Medical Centers around the country. This past November, the Orlando VA Lake Nona was home to a few very special hosts as part of the NBA Cares: Hoops for Troops program.

Point guard and 2014 Rookie of the Year Michael Carter-Williams, former player and current community ambassador, Bo Outlaw, and members of the Magic staff were on hand to greet and serve dinner to 60 veterans and patients, followed by rounds of games and time to meet some of the attendees.

Carter-Williams, in particular, is no stranger to spending time with veterans; his grandfather served and was wounded, and influenced the future star growing up. "For (veterans) to go and do what they've done, it's brave and honorable and they should be appreciated," Carter-Williams said. "It's important to give back and try to make their day. They probably don't have an easy time (transitioning back to civilian life), so it's great to do what we can to help."

We extend our heartfelt appreciation to the Magic organization for making the night a special one!



Look for the challenge coin!

Thank you to Google for recognizing us as a highly rated "Veteran-led" business. Challenge coins have been issued since WWI, and Google uses this symbol to signify businesses in Search and Maps that have veterans in leadership roles.



"Hello – I am a Vietnam Veteran who is the humble recipient of the most beautiful cards and letters through Soldiers' Angels. I just wanted you to know that I recently made The Honor Flight Philadelphia and I am still crying over the beautiful day that soaked into my heart and soul. I am in the process of writing back to all the Angels that left return information on their cards/letters. Thank you Soldiers' Angels for being there for me and my brothers in arms – it sure feels awesome instead of spit from the 70's to get hugs and well wishes for our safe return home. God Bless this site."
— Anonymous



OUR VOLUNTEERS

This organization may have grown from one woman's love for her son, but what it has become has truly been the work of the Angels – our volunteers.

Enough cannot be said about these incredible people, who with time from their lives, money from their own pockets, and love in their hearts have chosen to support the men and women of our military and their families. They make up the largest volunteer network of any charity of its kind in the country, and their commitment and hard work is an inspiration to us all.

From our thousands of “boots-on-the-ground” Angels committing their time in cities across the country, to our virtual Team Angels, these selfless individuals represent all

50 states, as well as 12 different countries, with people from all different walks of life and ages, coming together for a common cause.

Together, they provide life-changing support to service members, veterans, and military families. From boosting the morale of a deployed service member by sending care packages or letters, to providing groceries to low-income veterans at a food distribution, to supporting the female caregivers of wounded, ill, or injured service members—one thing remains the same about each and every volunteer that supports the work that we do—they are all Angels.

Soldiers' Angels is proud to be a Certifying Organization for The President's Volunteer Service Award, the highest award for top volunteers from every organization across the country, encouraging citizens to live a life of service through presidential gratitude and national recognition.

Soldiers' Angels is honored to have presented over 270 of The President's Volunteer Service Awards in 2019. In addition, Soldiers' Angels is also incredibly proud of eight of our international Angels who volunteered the necessary number of hours, but were not eligible to receive The President's Volunteer Service Award since they were not located in the United States.

GOLD | Adults (26 and older) = 500+ hours

Carol Adams	Arica Delgado	Nicole Jodikinos
Tracy Adams	Elizabeth Dobmeyer	Shelley Kalfas
Irvin Arnold	Rosemary Fegreus	Leslie Larkin
Ann Backhurst	Paula Fleming	Ralph Lisher
Ann Born	Pat Fried	Chris Lorenzen
Karen Bostic	Kaleena Gharky	Penny Meeker
Sandra Carter	Mindy Heiser	Jerry Mott
Heidi Christiansen	TynaLynn Hilton	Pattie Ochs
Nancy Conlon	Elaine Hodges	Terry O'Malley
Jack Crawford	Roger Hull	Pamela Oren
Jo Ann Crawford	Jill Huzzey	Kara Pagliarulo
Sue Crocker	Rovenia Jenkins	Amy Lou Peterson

SILVER | Adults (26 and older) = 250-499 hours

Carol Allen	Judie Cross	Cat Gray Buchmann	Heidi Lowthorp	Jennifer Rush
Melanie Ambury	Nan Cutshall	Michael Grimke	Christina McNeil	Marc Siedband
Therese Bell	Sheila Daniel	Ilana Haas	Ramona Merlet	Mary Spellerberg
Nicole Blondheim	Charlene Donat	Lyndsey Hagan	Lou Midgett	Marsha Taylor
Deane Bray	Dannielle Dorsey	Betty Hanna	Judy Nichols	Linda Thompson
Richard Brooks	Kristin Drenckhan	Claire Heaney	Danielle Nolan	MaryAnn Underwood
Amy Brown	Debra Farr	Linda Herrick	Yvonne Osorio	Carole Ward
Mandy Bullette	Karen Fritts	Anne Hofferkamp	Andrea Oxendine	Doris Widder
Sharon Chafin	Sarah Garrett	Amalia Kinney	Pamela Peyton	Jeff Williams
Julie Christopher	Bethany George	Chris Kunkle	Kaylene Powell	Jennifer Wischmann
Shawn Cooley	Susan Good	Annette Lockwood	Darlene Rovatsos	Victoria Wood
Rebecca Craig	Alexis Gorin	Cathy Lombard	Donna Rucker	

BRONZE | Adults (26 and older) = 100-249 hours

Abby Abanes	Elayne Fick	Kenneth Kretchun	Gracie Priester	Stacey Speer
Michael Archer Sr.	Gina Flagg	Amy Krome	Elizabeth Puduseril	Joan Steele
Pamela Beall	Kathy Garaguso	Roxy Kuperus	Sue Radtke	Patricia Stephens
Ann Bechtel	Michelle Gaudette	Stephanie Lara	Maria Ragusa	Cheri Stevenson
Cathy Beck	Lisa Glass	Cathie Lehocky	Danielle Ramos	Barbara Stewart
Ann Benson	Gena Granholm	Daisy Lester	Marianne Rascher	Ellen Stoltz
Dorothy Beylo	Raven Gulley	Amanda Lewis	Elizabeth Raulston	Debora Sudanowicz
Heather Bittner	Ethan Haas	Susan Lewis	Barbara Richardson	Amanda Suess
Cindy Blizzard	Carolyn Haase	Jayne Lord	Toby Rissin	Joyce Taylor
Karen Bowles	Jeanne Haley	Wendy Mach	Diane Robinett	Sharon Thomas
Jean Boynton	Annie Hank	Nikki Mahurien	Janet Roby	Mindy Vande Griend
Stephani Broviak	Laura Hauser	Carol Makela	Kristen Rodgers	Jill Vandervort
Darlena Bugbee	Jayne Hayden	Melissa Marquez	Brenna Rogers	Larisa Vann
Claudia Byre	Emily Henderson	Donna Martin	Teresa Rueda	Stephanie Wall
Elaine Byrne	Nicole Hill	Dixie Mason	Christina Sanger	Jill Whelan
Sue Carloni	Charlie Hillman	Brenda McKelvey	Kathryn Sargent	Marian White
Marica Cook	Danielle Hirtzel	Mary McNeely	Penny Saville	Michele Whitley
Mechelle Cook	Quinn Holbrook	Barbara Meek	Amanda Scheidler	Pamela Whitson
Susan Cookus	Jennifer Howerton	Joan Miller	Tiffanie Schmidt	Patricia Wilson
Michele Crawford	Kimberly Hroma	Bertha Moore	Kristin Seashols	Kelly Winkworth
Phyllis Crosswell	Dorothy Hubbard	Sonja Myers	Bethany Seher	Irene Wise
DeLynna Dari	Lucy Hull	Michelle Noel	Laura Seiler	Danielle Witten
Valerie Davidson	Aubrey Johnson	Jennifer Nosko	Paula Sherwood	Ashley Woll
Holly Dawson	Margaret Johnson	Laura Olson	Angela Shields	Anne Woods
Lisa Dente	Wainani Johnson-Carter	Kaileen O'Morrissey	Regina Shuster	Ashley Young
Debbie DeRito	Sarah Katayama	Minette Ozuna	Michelle Simcock	Stacy Ziells
Carole Dishong	Christy Kessens	Melissa Paladino	Elliot Simons	Karen Zimmerman
Amanda Dorrance	Sandy Killian	Pamela Phelps	Bunny Smith	Charles Zubriski
Cheryl Duffee	Kay Killpack	Kassey Plaha	Lizzy Smith	Diane Zupfer
Michelle Dutra	James Kimmitz	Erin Poole	Sharon Smith	
Tamara Edwards	Donna King	Rob Prest	Katherine Snider	
Tiffany Epping	Corinna Kinsey	Barbara Price	Deborah Sommers	

INTERNATIONAL

Cassandra Bazos	Nyree Bird	Nicole Foust	Thao Nguyen	Catherine WynSculley
Lori Anne Baycroft	Maria Corazon Dahlum	Sarah Kerley		



IMPACT

MORALE SPIRIT LOVE RECOVERY

"We support the troops because we appreciate their presence around the world. They do a job that no one else wants to do, and we are very grateful for the sacrifices they make that result in a freer world."

— Angel Carly, New Zealand





*May No Soldier Go Unloved,
May No Soldier Walk Alone,
May No Soldier Be Forgotten,
Until They All Come Home.™*

SOLDIERS' ANGELS

2895 NE Loop 410, Suite 107
San Antonio, Texas 78218

Office: 210-629-0020 ★ Fax: 210-629-0024

www.SoldiersAngels.org

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